

# Akash Singh

✉ akashsingh.zcoder@gmail.com

☎ +91 8081293880

🐙 /akashzcoder

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## Education

**McGill University**, MS. Computer Science  
Graduated in May 2019  
Montreal, QC. Canada.

## Technical Skills

**Python, Java, Typescript, AWS,**  
Service developer, Model Pipelines, CI/CD setup  
Node.js, Express.js, Next.js, Django, Tornado, Spring boot

Service, Rule Engine, Worker creation,  
Database (structured, unstructured),  
Cloud orchestration, npm, Poetry, Conda,

## Experience

**Software Engineer II**, [Amazon \(AWS\)/Amazon Alexa](#) Bengaluru, KA  
**Java, Python, Typescript, ExpressJS, Node.js, Next.js, AWS cloud stack**

April 2022-till date

**Tools & Tech:** Typescript based frameworks: Express.js, Node.js, Next.js, Python, Java, AWS

**Role:**

- > Config driven autonomous agentic system for launching Fee type to a new marketplace. Launching a fee to a new marketplace used to take 26 weeks of SDE effort, with autonomous agents, this was reduced to ~1 week.
- > Inventor in Patent in review for Alexa+ conversational bug reporting or feedback mechanism: Feedback Expert.
- > Retrieval-augmented generation (RAG) system for Alexa Feedback processing to support 1850 TPS traffic.
- > Design and develop frontend or backend services at AWS re:Post. Worked on Search Engine Optimization (SEO) and A11Y which resulted in performance improvement of 86% of our page hits based on Google Analytics.
- > Integrated Content Curation model to moderate content in re:Post.
- > Multi-language feature is developed by me in <https://repost.aws/> increasing the customer usage by 4 folds.

**Senior Software Engineer II**, [Sophos MTR](#). Montreal, QC [remote]

June 2021-April 2022

**Python, Gunicorn, Golang, Terraform, Bash, Kafka, Kinesis, SNS, SQS, Consumer/Producer, Parquet**

**Tools & Tech:** Spring boot, Maven, ELK stack for monitoring, kafka consumer creation, kubernetes, Jenkins, Pytest, pip, AWS

**Role:** Own component development end-to-end, Telemetry setup and monitoring, Performance enhancements

- > Design and develop consumers/producers to store streaming endpoint/firewall data to data lake.
- > Setup telemetry and alerts for monitoring and performance analysis.
- > Reduced the #EC2 instances required by 8 times [ex. 128 to 16 in us-west-2] by migrating consumers from Python to Golang.
- > Deep learning model for threat detection in packets captured via pf\_ring by converting them into spiral images to lower the proximity between the neighboring pixels.

**AI Developer II**, [Intact](#). Toronto, ON

Aug 2020-June 2021

**Python, Rule Engine, Consumer, Drools, Java, MongoDB, Confluent Kafka**

**Tools & Tech:** Spring boot, Maven, ELK stack for monitoring, kafka consumer creation, kubernetes, Git CI, Pytest, pip, AWS

**Role:** Design-Implement-Test features, PoC for new integrations, Optimize processes

- > Architecture & Design, Build, Implement and Test claims document classification consumer component.
- > ML Model for insurance claim classification using an ensemble of NLP and image based deep learning model.
- > Developed A/B testing model pipeline for different model deployments based on language and region.
- > Optimized machine learning model deployment pipeline to enable push button model update.
- > Setup Logging pipeline to separate user logs with application logs for D&A team to create dashboards.
- > Conduct Stakeholder demos and internal training and coaching of the data science team for code quality.

**Research Software Developer**, [Via Science](#). Montreal, QC

Jan 2019-June 2020

**Python, Postgresql, SQLAlchemy**

**Tools & Tech:** Django, Tornado, Pytest, Asyncio, Git, AWS, Conda, Redis, Codeship, Docker, RabbitMQ, Celery, ipdb

**Role:** Design-Implement-Test features, PoC for new integrations, Optimize processes

- > Designed and developed RESTful web services and Stateless servers following “The 12 Factor App methodology”.
- > Developed scoring algorithm as labels for transformers and used it to create multiclass ML model to be integrated into the product.
- > Enabled User Acceptance Testing by revising the the conda package to enable product usage.
- > Design and develop pipeline for integrating machine learning models in the product for customer usage.
- > Wrote scripts for automated integration tests and Behaviour Driven Development tests.

# Experience

**Research Assistant**, [McGill University](#). Montreal, QC

Jan 2017-Aug 2018

**Python, Angular, Nodejs, Postgresql**

**Tools & Tech:** Phylo, OpenPhylo, Citizen Science, AWS, Docker, RabbitMQ, Pycharm, VS code

- > Proposed a new framework for game [Phylo](#) after analysis of the data collected by it since 2010. Work In Progress paper published in HCOMP.
- > Enhanced the difficulty prediction of puzzles by ~12% using Neural Networks. Paper published in AAAI.
- > End-to-end development of [OpenPhylo](#) reducing the manual effort of extracting Phylo puzzles to 0.
- > Integrated Teaching Portal to OpenPhylo increasing players count by 15%.
- > Phylo is also deployed in Science and Technology Museum, Ottawa.

**Programmer Analyst**, [Cognizant](#). Chennai, IN

June 2014-Jun 2016

**Java, J2EE, Hibernate, MySQL**

**Tools & Tech:** Java, Hibernate, Junit, MySQL, Insurance, Git

**Role:** Design-Implement-Test features

- > Architected, designed and implemented extraction of variables from Calligo scripts to increase productivity by ~13%. Was the Digital Superstar for 2 quarters.
- > Automated the process of maintaining bugs related to similar issues and assigning them to the same person.
- > Made way for the adoption of xDashboard stack by client via a successful PoC.

**Teaching Assistant**, McGill University. Montreal, QC

Sep 2017-Dec 2018

**Java, UMLet, MEAN stack**

**Tools & Tech:** Software Design, Web Development, MEAN stack, UMLet, Debugging, The-12-Factor-App

- > Answered course related questions from students on the course discussion board.
- > Designed an assignment (*with solution*) that requires students to do Test Driven Development (TDD).
- > Provided comprehensive tutorials on 12-Factor-App.

**Management Intern**, [Sahara Q-shop](#). Mumbai, IN

June 2016-Jul 2016

**ABAP, ABAP-SQL**

# Projects & Publications

**A storified citizen science computer game to teach and contribute to genomic data analysis**(Co-author), [Genomics](#)

July 2022

**Elasticsearch Fake Data Creator**, Public Contribution [Python](#) | [Github link](#)

COVID 2020

**Output:** Conda package to create fake data for load testing or stress testing. This was created to resolve issues with elasticsearch upon variable load and shards during the development phase.

**Phisher-Man** (capture phishing emails), Public Contribution [Python](#) | [Github link](#)

COVID 2020

**Lessons from an Online Massive Genomics Computer Game**(First-author), [AAAI](#) [Python](#) Sep 2017

**Output:** Identify patterns that contributes to success and pitfalls in a Citizen Science product.

**Role:** Identify features that allow predicting task difficulty, which is essential for channeling them to human players with the appropriate skill level. Show how Phylo has been used to quickly improve a reference alignment of Ebola virus sequences.

**A HCI platform for multi-scale genome analysis** (First-author), [HCOMP](#) [Python](#), [Nodejs](#) Aug 2017

**Output:** A citizen science framework for a collective curation genomic annotation at multiple levels of ancestry.

**Role:** Currently our system aims to integrate a fully new version of Phylo solving the Multiple Sequence Alignment (MSA) problem, with a new game aiming to understand the evolution of large scale genomic regions.

**Chaos Based Cryptosystem for Images** (First-author), [IJEDR](#) [MATLAB](#)

Fall 2013

**Debit card security based on chaos function and QR code** (First-author), [IEEE](#) [Java](#)

Winter 2014

**ICLR Reproducibility Challenge**, Public Contribution [Python](#) | <https://tinyurl.com/iclr-rep>

Winter 2018

**Output:** Identify which parts of the contribution in the chosen paper - Convolving DNA using two-dimensional hilbert curve representations -- can be reproduced, and at what cost in terms of resources.

**Corpus - Letter Based Language Classification** [Python](#) | <https://tinyurl.com/lt-cor>

Winter 2018

**Output:** Identify which parts of the contribution in the chosen paper - Convolving DNA using two-dimensional hilbert curve representations -- can be reproduced, and at what cost in terms of resources.



**aws**  **CERTIFIED**

Credential\_ID: 5FNBKH92D2VQQBK0